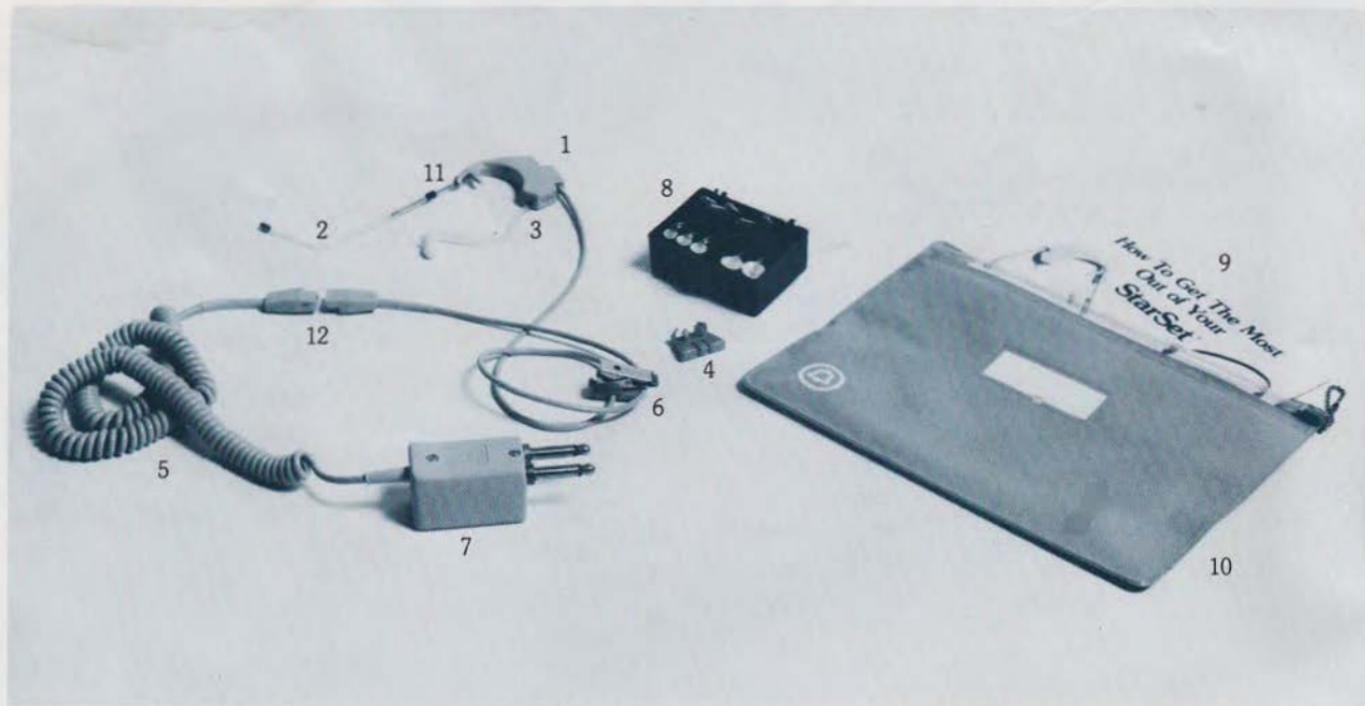


# How To Get The Most Out of Your StarSet<sup>®</sup> Headset



# Behind The Ear StarSet



1. StarSet capsule

2. Acoustic tube

3. Earpiece termination

4. Glasses clip

5. Cord

6. Adjustable clothing clip

7. Plug amplifier

8. Assorted earpieces

9. Instruction pamphlet

10. Personal storage pouch

11. Acoustic tube extender

12. Quick-Disconnect

# Headband StarSet



1. StarSet capsule
2. Headband
3. Acoustic tube
4. Quick-Disconnect

5. Eyeglass Adapter
6. Cord
7. Adjustable clothing clip
8. Plug amplifier

9. Assorted earpieces
10. Instruction pamphlet
11. Personal storage pouch
12. Acoustic tube extender

# Your New StarSet

## Easy to Wear, Easy to Use

There are two basic StarSets, one for users wishing to wear the headset behind the ear, the other for those preferring a headband. Either type can be worn on the left or right side of your head. StarSet is so light, you will often forget you are wearing it.

It enables you to carry on a conversation with hands free to search files, write down important names and numbers, type or enter computer data.

BEHIND THE EAR StarSet

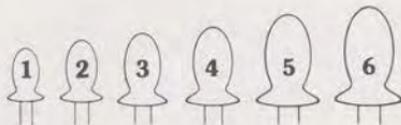


1

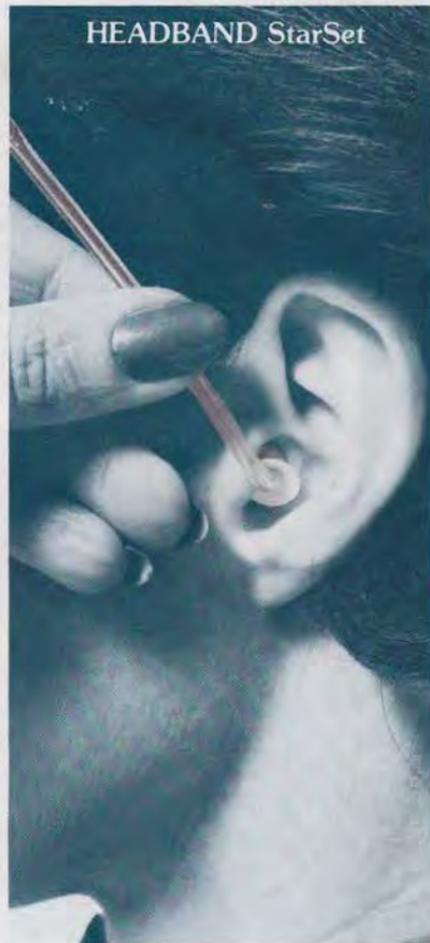
### SELECT PROPER-SIZED EARPIECE

It is important to wear the proper-sized earpiece. Women should first try size 3 and men size 4. Do not attach the earpiece to the capsule; simply place it gently at the entrance to the ear canal. The earpiece should fit snugly in the ear canal to insure a good seal for clear reception.

**IMPORTANT:** Never select an earpiece which is too small. Only the bulb portion should fit into the opening of the ear.



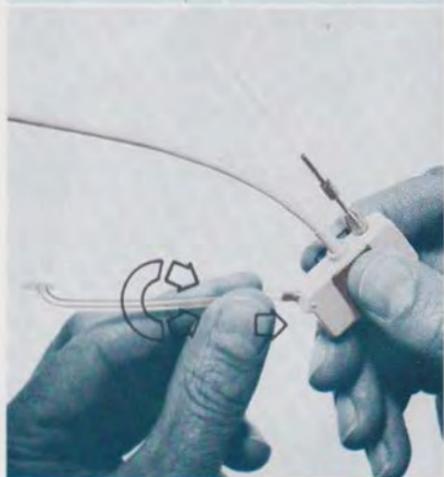
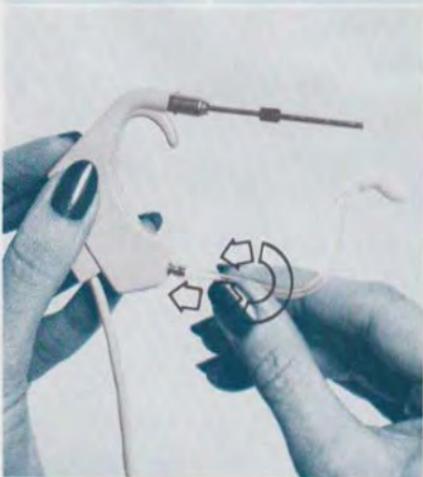
HEADBAND StarSet



# 2

## ATTACH EARPIECE TO CAPSULE

Slide end of earpiece tube over earpiece termination on capsule. At the earpiece termination, twist earpiece tube until it rests in the position shown in the illustrations.



# 3

## ATTACH AND ADJUST CLOTHING CLIP

The cord between clothing clip and capsule should have enough slack to allow for head movement without disturbing the capsule. Attach clothing clip to the front of your clothing as shown in the illustration or to the lanyard which you can tie around your waist. With thumb and forefinger, depress ends of clothing clip and adjust the cord length so that there are about 6 inches of slack when the headset is in place on your ear. Turn your head as far as possible in both directions. The cord between capsule and clothing clip should have enough slack so the capsule on the ear is not disturbed by head movement.



# 4

## PUTTING ON YOUR StarSet BEHIND THE EAR MODELS

You may find it helpful the first time to carry out the following procedure in front of a mirror. After a while, you will find that adjusting your StarSet is as easy as putting on your glasses.

First, extend the acoustic tube as far as it will go. If you accidentally pull it off, just push the acoustic tube back onto the acoustic tube extender. Hold capsule as shown in illustration A. If you wear glasses refer to Step 7. Position capsule above ear and against head as shown in illustration B.

Still holding capsule against head, slide capsule downward behind the top portion of the ear as shown in illustration C. Then rotate capsule backwards until positioned as in illustration D.



A



B



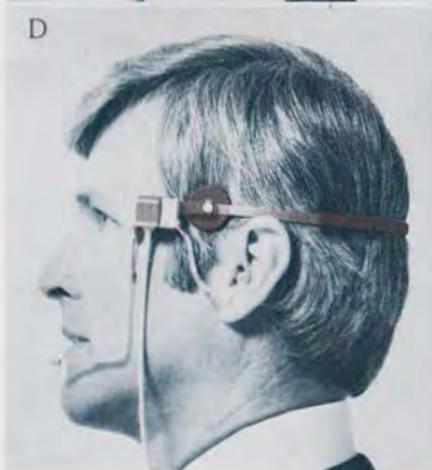
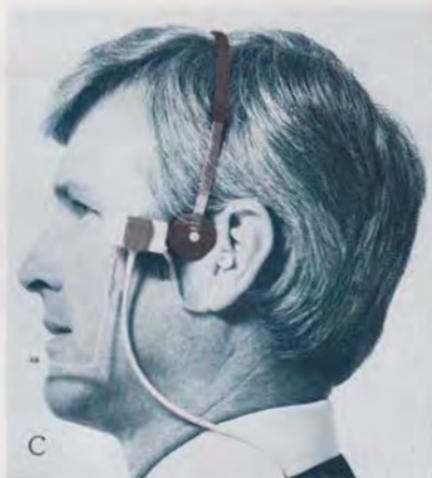
D





## PUTTING ON YOUR StarSet HEADBAND MODELS

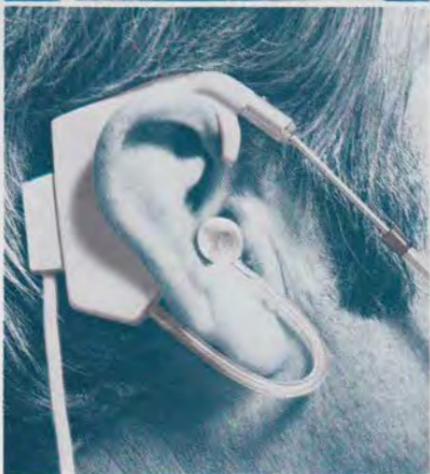
The StarSet headband is adjustable. The pivoting arm on which the capsule is mounted allows you to wear the capsule to the left or right with the headband on top of or behind your head (shown in illustrations C and D). When adjusting the capsule, handle it carefully because tugging on the acoustic tube or cord may damage the StarSet.



# 5

## PLACE THE EARPIECE IN EAR

As shown in Step 1, place earpiece at entrance of ear canal. Earpiece should be large enough so that only the bulb portion fits in opening of ear canal up to the earpiece flange.



# 6

## ADJUST THE ACOUSTIC TUBE

The Behind the Ear StarSet acoustic tube pivots at the capsule and telescopes in and out for universal adjustment. The Head-band StarSet acoustic tube also telescopes in and out, but does not pivot at the capsule; instead the capsule mounting arm pivots on the headband, as shown in the illustration. With one hand hold the capsule securely and with the other, hold the acoustic tube at the bend. Pull out or push in and rotate the tube to achieve the position shown. The tip of the acoustic tube should be at the corner of the mouth, and about 1/4 inch away from your face.

**IMPORTANT:** Improper positioning of the acoustic tube will interfere with transmission.



## ATTACH StarSet TO GLASSES BEHIND THE EAR MODELS

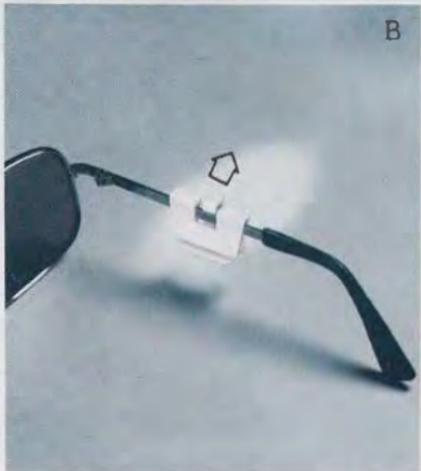
**NOTE:** If you wear glasses, and the StarSet capsule is not stable on your ear, attach capsule to eyeglass clip as explained below. The clip can be attached to either the right or left side of glasses having plastic, thin metal or wire frames.

First, remove your glasses. For thicker plastic frames, slip eyeglass clip onto desired side of glasses as shown in illustration A. For thin metal or wire frames, pull back tab on top of glasses clip (illustration B). Slip onto desired side of glasses so that clip is held in place when tab is released. Insert capsule into clip. Pivot capsule away from glasses (illustration C). Put on glasses. Pivot capsule in towards head and place on the other side of the ear as shown in illustration D.

Insert earpiece and adjust acoustic tube per Steps 5 and 6.



A



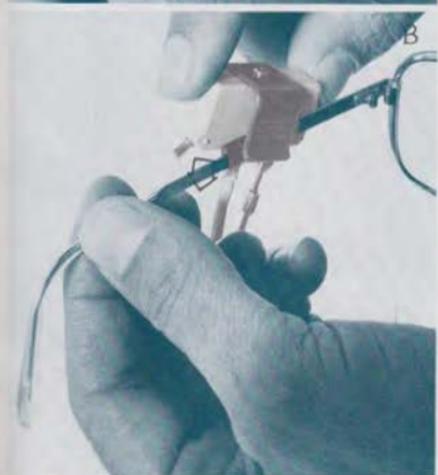
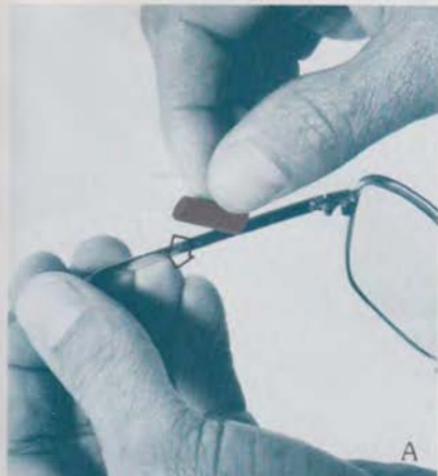
B



C

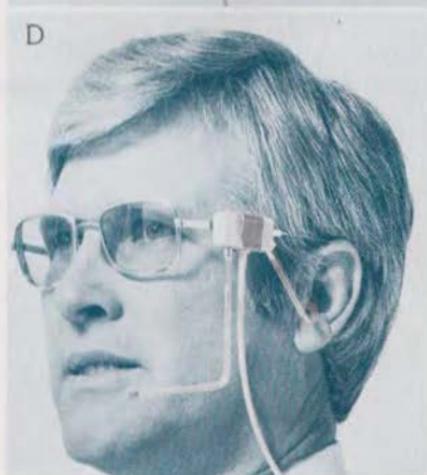


D



## ATTACH StarSet TO GLASSES HEADBAND MODELS

The spring clip on either side of the capsule allows you to snap the StarSet to your glasses as easily as the headband arm. If your glasses have thin metal or wire temple pieces, attach the plastic adapter provided with your StarSet (shown in illustration A) to thicken the mounting base for the capsule and assure a comfortable fit. Insert earpiece and adjust the acoustic tube as shown in Steps 5 and 6.

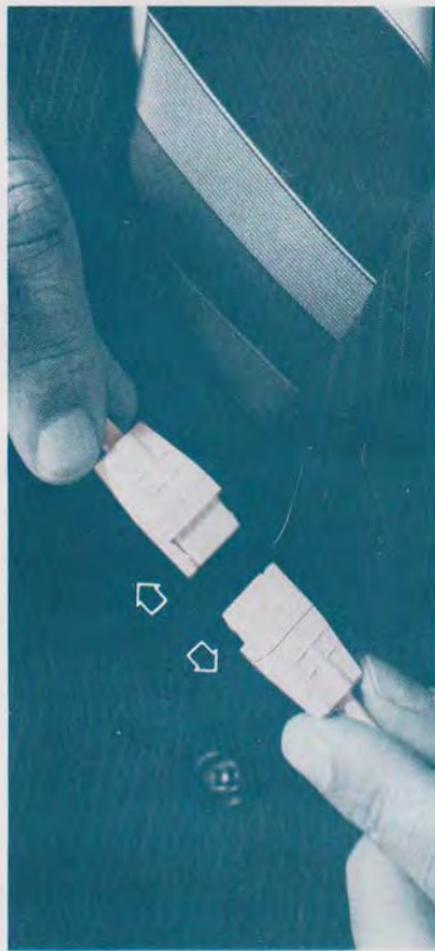


## THE StarSet QUICK-DISCONNECT

StarSet Quick-Disconnect, a miniature connector used on some models, allows users to perform tasks away from the telephone area wearing only the StarSet capsule and cord. The call will be maintained until the StarSet is reconnected and conversation resumed.

### IMPORTANT

KS20778 L17B and L18B are similar to L1B and L16B, except for the quick-disconnect feature (reference BSP 028-351-510 for information). When these headsets are used in a system equipped with Forced Call Distribution, the complete headset must be disconnected if the position is left unattended.





## STORING YOUR StarSet THE StarSet CRADLE:

Designed for use with jack-equipped telephones, the optional cradle provides a convenient storage place for the StarSet. As shown, clip the cradle onto the right side, at the bottom and near the front of your phone.



## THE JackSet<sup>®</sup>

Many StarSet installations utilize the Plantronics JackSet as the headset telephone adapter. The headset cradle included with each JackSet can be mounted on either side of the JackSet for a fixed or free standing installation. The cradle is designed to hold the StarSet in a convenient location.





## StarSet CARE AND MAINTENANCE

Periodically wipe off the capsule, earpiece and acoustic tube with a soft cloth lightly dampened with water only.

**NOTE: Do Not** use alcohol, cleaning solvents or detergents.

A blocked earpiece will result in poor or possibly no reception. Ear wax or other foreign matter should be removed from the earpiece with a clean, damp cloth. Replace earpiece if it can no longer be cleaned or if it appears hardened. Some hair sprays or similar agents may cause earpiece discoloration and hardening.



## PROBLEMS AND SOLUTIONS

<b>Symptom</b>	<b>Procedure</b>
Weak, noisy or no transmission.	<p>Push plug all the way into jack receptacle.</p> <p>Adjust and position acoustic tube properly (Step 6).</p> <p>Visually inspect acoustic tube for foreign matter and replace if blocked. Do not blow or insert anything into acoustic tube.</p>
Weak or no reception.	<p>Make sure you are wearing proper-sized earpiece (Step 1).</p> <p>Position earpiece properly in ear (see Steps 1 and 5).</p> <p>Make sure earpiece tube is not pinched.</p> <p>Inspect earpiece for wax or other foreign matter (refer to StarSet Care and Maintenance).</p>
Capsule will not stay in place.	<p>Position capsule properly (Step 4).</p> <p>Properly adjust clothing clip (Step 3).</p> <p>Position earpiece on capsule properly (Step 2).</p>

## ACCESSORIES AVAILABLE

### BEHIND THE EAR StarSet



Plantronics p/n:

**Earpiece Kit\*** ..... 07165-00  
(KS20778 L24A)

**Eyeglass Clip\*** ..... 07169-00  
(KS20778 L23A)

**Cradle** ..... 06280-10  
(KS20778 L22)

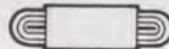
**Lanyard (beige)** ..... 06273-10  
(KS20778 L21)

**BNS** ..... 10757-00  
(KS20778 L145)

**Acoustic Tube\*** ..... 06184-00  
(KS20778 L36)

or

**Acoustic Tube,  
for QD models\*** ..... 10160-00  
(KS20778 L66)

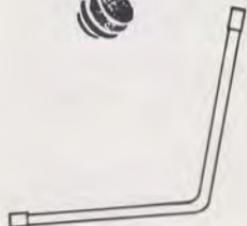
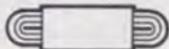


**\*Included with headset**

## ACCESSORIES AVAILABLE

### HEADBAND StarSet

Plantronics p/n:



**Earpiece Kit\*** ..... 11035-00  
(KS20778 L124)

**Eyeglass Adapter\*** ..... 10822-00  
(KS20778 L148)

**Lanyard (beige)** ..... 06273-10  
(KS20778 L21)

**BNS** ..... 10757-00  
(KS20778 L145)

**Headband\*** ..... 05112-00  
(KS20778 L142)

**Headband, double** ..... 05129-00  
(KS20778 L143)

**Acoustic Tube\*** ..... 11299-00  
(KS20778 L138)

or

**Acoustic Tube,  
for QD models\*** ..... 11346-00  
(KS20778 L139)



**\*Included with headset**

## FCC REGISTRATION INFORMATION

The only persons permitted to perform modification, maintenance, or repair of this equipment are the trained representatives of the local telephone company or the manufacturer's authorized representative.

Under the requirements of Part 68 of FCC rules,

1. The installer's responsibility to the telephone company includes notification of connection and disconnection of the device; information to be provided to telephone company includes make, model number, registration number, and ringer equivalence number.
2. FCC Regulations require that, if you have trouble using your headset, you must disconnect it and determine if the equipment is malfunctioning. You may not use the equipment until the problem has been corrected or until you are sure that the equipment itself is not malfunctioning.
3. The installer is prohibited from making direct connections to party lines and to coin telephone service (Section 68.2).
4. For systems assembled of individually registered terminal equipment and protective circuitry, the installer connecting such assemblages shall, before such connection is made, provide the following information to the telephone company for each line:
  - a. Information required for compatible operation of the equipment with telephone company communications facilities.
  - b. The FCC registration numbers for all equipment dedicated to that line.
  - c. The largest ringer equivalence to be presented to that line.

### FCC REGISTRATION INFORMATION (Continued)

5. The rights of the telephone company are such that under certain circumstances the telephone company may temporarily discontinue service (Section 68.108), and the telephone company may make changes in facilities and services which may affect the operation of the user's equipment; however, the user shall be given adequate notice in writing to allow the user to maintain uninterrupted service (Section 68.110b).
6. In case of trouble, the user must contact either the local telephone company or the manufacturer's authorized agent.







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11410-00 PRINTED IN U.S.A.  
Rev. C 1/81 (KS20778 L147)